

**Annexure – B**

**Investor Complaints Data - Portfolio Management Services (PMS)**

**Data for the month ending October 31, 2024**

| S No. | Received from           | Pending at the end of last month | Received | Resolved* | Total Pending # | Pending for > 3 months | Average Resolution time <sup>^</sup> (In days) |
|-------|-------------------------|----------------------------------|----------|-----------|-----------------|------------------------|--|
| 1     | Directly from Investors | 0                                | 0        | 0         | 0               | 0                      | 0  |
| 2     | SEBI (SCORES)           | 0                                | 0        | 0         | 0               | 0                      | 0  |
| 3     | Other Sources (if any)  | 0                                | 0        | 0         | 0               | 0                      | 0  |
|       | <b>Grand Total</b>      | <b>0</b>                         | <b>0</b> | <b>0</b>  | <b>0</b>        | <b>0</b>               | <b>0</b>                                       |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of monthly disposal of complaints**

| S. N | Year               | Carried forward from previous Year | Received during the year | Resolved during the year** | Pending at the end of the year# |
|------|--------------------|------------------------------------|--------------------------|----------------------------|---------------------------------|
| 1.   | April-2024         | 0                                  | 0                        | 0                          | 0                               |
| 2.   | May-2024           | 0                                  | 0                        | 0                          | 0                               |
| 3.   | June-2024          | 0                                  | 0                        | 0                          | 0                               |
| 4.   | July-2024          | 0                                  | 0                        | 0                          | 0                               |
| 5.   | August-2024        | 0                                  | 0                        | 0                          | 0                               |
| 6.   | September-2024     | 0                                  | 0                        | 0                          | 0                               |
| 7.   | October-2024       | 0                                  | 0                        | 0                          | 0                               |
|      | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                 | <b>0</b>                   | <b>0</b>                        |

\*\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

| S. No | Year               | Carried forward from previous year | Received during the year | Resolved during the year** | Pending at the end of the year# |
|-------|--------------------|------------------------------------|--------------------------|----------------------------|---------------------------------|
| 1.    | 2023-2024*         | 0                                  | 0                        | 0                          | 0                               |
| 2.    | 2024-2025          | 0                                  | 0                        | 0                          | ***                             |
|       | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                 | <b>0</b>                   | <b>0</b>                        |

\*Portfolio Management Services registration allotted on February 09, 2024.

\*\*Inclusive of complaints of previous months resolved in the current month.

\*\*\*Data shall be updated after completion of respective financial year.

#Inclusive of complaints pending as on the last day of the month.