

COMPLAINTS DATA

COLLECTIVE DATA FOR MERCHANT BANKING ACTIVITIES

Data for month ending – from March 24, 2023 to August 31, 2023

SN	Received From	Pending as at the end of last month i.e., July, 2023	Received during the month i.e., August, 2023	Resolved during the month i.e., August, 2023*	Total Pending during the Month i.e., August, 2023#	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
5	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

S N	Month	Carried forward from previous month i.e., July 2023	Received during the month i.e., August 2023	Resolved during the month i.e., August 2023*	Pending at the end of theMonth i.e., August 2023#
1	March, 2023	N.A	N.A	N.A	N.A
2	April, 2023	N.A	N.A	N.A	N.A
3	May, 2023	N.A	N.A	N.A	N.A
4	June, 2023	N.A	N.A	N.A	N.A
5	July, 2023	N.A	N.A	N.A	N.A
6	August, 2023	N.A	N.A	N.A	N.A
	Grand Total	N.A	N.A	N.A	N.A

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022				
2	2023				
3	2024		N.A		
4	2025				
5	2026				
	Grand Total				

* We have received the certificate of registration on March 24, 2023.